

Sign in to and Sign Out of the MyCarePortal mobile application

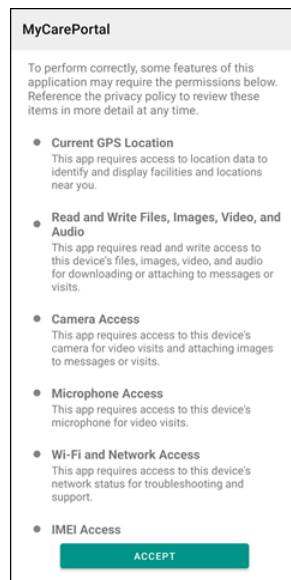
Note: The MyCarePortal mobile application can be downloaded from the [App Store](#) or [Google Play](#).

Sign in to the MyCarePortal mobile application

1. Tap the **MyCarePortal** application icon.



Note: The first time the application is opened, the permissions page displays. Tap the **ACCEPT** button to proceed.



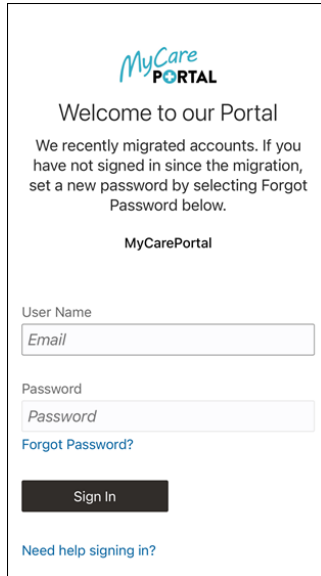
The **MyCarePortal** application opens.




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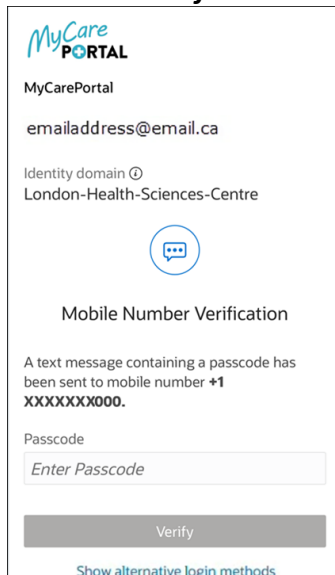
2. Tap the  button.

*The **Welcome to our Portal** page displays.*




3. Tap in the **email** field, then type your email address.
4. Tap in the **password** field, then type your password.
5. Tap the  button.

*The **Email Verification** or **Mobile Number Verification** page displays.*



Note: Open the email or text message sent to your secure verification method to locate the one-time passcode.

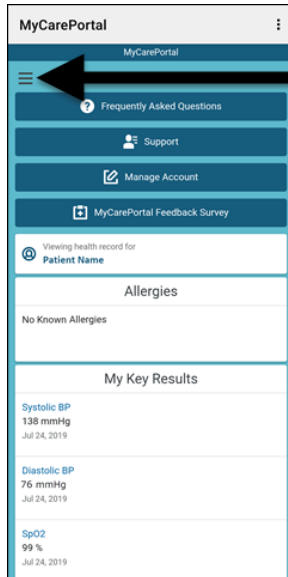
6. Tap in the **Passcode** field, then type the one-time passcode.
7. Tap the  button.

*The **MyCarePortal Home** page displays.*


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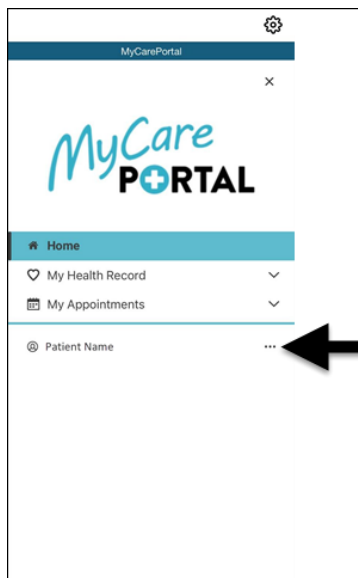
Sign Out of the MyCarePortal mobile application

1. Tap the **Menu** icon ().



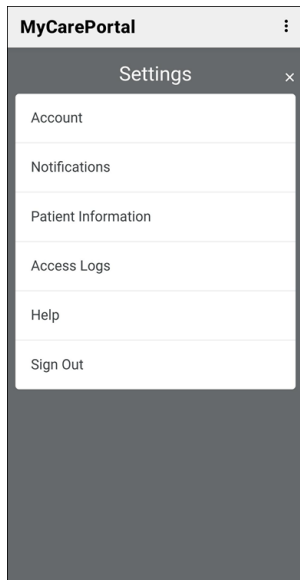
The Menu displays.

2. Tap the **ellipsis** icon () beside your name.



*The **Settings** menu opens.*

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3. Tap **Sign Out**.

*The **Welcome to our Portal** page displays.*

