The **MyCarePortal Home** page includes links to your health information and additional information about **MyCarePortal**.



- a. **MyCarePortal logo:** Click the logo at any time to return to the **MyCarePortal Home** page.
- b. **Home:** The **MyCarePortal Home** page displays details of your Personal Health Information and the portal's features.
- c. My Health Record: Click to view an extended menu of options.
- d. My Appointments: Click to view your appointments and appointment details.
- e. Account Information: The name of the user signed in to the portal displays in the bottom left corner. Click the ellipsis icon ( ••• ) to the right of the user's name for additional options as follows:

| Account             |
|---------------------|
| Notifications       |
| Patient Information |
| Access Logs         |
| Help                |
| Sign Out            |

• Account: The Account page allows you to change your First and Last name, as well as the email address used to log in to your account.

- Notifications: The Notifications page allows you to change the email address used for receiving messages and updates from MyCarePortal (Note: This does not change your login details).
- **Patient Information:** The **Patient Information** page contains your personal details, address, contact information, insurance information, and medical contacts. Contact your health care provider to update any information.
- Access Logs: The Access Logs page displays the names of people who viewed your health information and when.
- Help: The Help page opens the Help Wizard which contains support resources and information for navigating MyCarePortal.
- Sign Out: Click Sign Out to log out of MyCarePortal.
- f. Frequently Asked Questions: Click to view the Frequently Asked Questions page.
- g. **Support:** Click to view the **Support** page which contains contact information for the **MyCarePortal** support team.
- h. **Manage Account:** Click to view the **Manage Account** page, which allows you to change your First and Last name, and email address used to log in to your account.
- i. **MyCarePortal Experience Survey:** Click to view the **Patient Experience Survey** page, which contains a link to complete a feedback survey.
- j. **Hospital logos:** The logos of hospitals participating in **MyCarePortal** are on the **Home** page. If you visit one or more of these hospitals, your health information from your visits will be available in the portal.
- k. **News and Information:** Displays information and important updates about the portal.
- I. Viewing health record for: The top right corner displays the name of the person whose health information is being viewed.
- m. Allergies: Documented allergies from your health record display on the Home page.
- n. **My Key Results:** A summary of recent results displays on the **Home** page. Click a result to view additional information. This is not a complete list, visit the **My Health Record** pages for all available results.
- o. Info: The Info widget contains the **MyCarePortal** Privacy Policy, Terms of Use, and support details. This widget is available on all pages in the portal.